

Peter Resnick

Co-Founder · Chief Financial Officer



CROSS-BORDER 3PL
U.S. ≠ MEXICO

“ We finally got the financial visibility and billing accuracy a *3PL operation* needs. ”

WHAT WE DID

THREE MOVES, END TO END

PLATFORM

Migrated.

ERP and CRM moved to Microsoft Dynamics 365 Business Central and Dynamics 365 CRM.

INTEGRATIONS

Integrated.

BC + CRM connected to the external platforms XB Fulfillment relies on every day.

OUTCOME

Automated.

Manual work and errors reduced. Cleaner billing tied to warehouse activity; stronger financial visibility.

THE FULL RECOMMENDATION

PETER RESNICK, CFO · XB FULFILLMENT

THINK360 ERP supported XB Fulfillment through a **critical phase** by helping modernize our ERP, CRM, and billing infrastructure. Their team demonstrated a strong understanding of both Microsoft Dynamics and the financial complexities of running a 3PL operation across the U.S.–Mexico border.

The migration to *Dynamics 365 Business Central* and *Dynamics 365 CRM*—together with the integrations they built between those systems and *the external platforms we rely on every day*—automated processes that used to consume hours of manual work and were a frequent source of errors.

The result was **improved financial visibility**, stronger reporting accuracy, cleaner billing tied directly to our warehouse activity, and a meaningful reduction in invoicing disputes.

Throughout the engagement THINK360 was practical, communicative, and able to operate alongside our internal team without disruption. I would **recommend them** to any organization looking to bring real automation and control to a complex operational environment.